



Harvey's Cleaning & Detailing Services Refund Policy

Please read this following document to your best ability so there are no mistakes to be made.

Any questions please feel free to contact us via harvey@harveys-cds.co.uk we will help you where we can as always.

All our services follow under a strict non-refundable policy, this is due to the following reasons which will be stated accordingly below;

- We don't provide you services free of charge, this is due to time being effort and time being money. If our technician is at the job for 2 hours then they will charge you £20 for their labour as they work off of a £10 **Hourly Rate**, however if they are there for a small job like a headlight restoration and are only there for 30 minutes they will still charge you £10 for the hour. *(This may differ depending on the extent of the service.)*
- We charge a **Travel Fee** as we are mobile, this is at a fixed cost of £10, however if it is outside of our 50 mile travel radius then the cost of travel will increase depending on how far the technician needs to travel with the cost of fuel and vehicle running costs.
- We charge a **Product Cost Fee** that will differ depending on what service is taking place, as a quoted service will follow different instructions due to the pricing being completely different, however the product fee is usually fixed at £10-£20 depending on the service.

So for example we will use the "Full Interior Valet" as a cost run down;

- Service Cost = £50.00
- Product Cost = £20.00
- Travel Fee = £10.00 *(Depending on the distance)*
- Hourly Rate = £10/hr (£20.00)

This service is non-refundable, if it has been paid for prior to the valet you have the ability to be able to cancel the service prior to the technician's arrival, however if you pay after the service you do not have the chance to refund due to the policy.

EVERY SERVICE IS NON-REFUNDABLE

Please do not attempt to get around this as you will just be blacklisted from being able to book a service again.